# POLICY NO. 505 SERVICE AND REPAIR CHARGES ON MEMBER PREMISES



## I. OBJECTIVE

To establish fair and equitable rules and regulations regarding the services of the Cooperative to members in circumstances where adequate electrical investigation, repair and/or installation of outside member-owned facilities are not readily available or do not exist.

### II. POLICY CONTENT

- A. Where services of the Cooperative are required under the specified objective of this policy, the following facts shall be considered:
  - 1. Not withstanding emergency conditions, it shall be determined by the Cooperative that service under this policy meet the criteria herein set forth:
    - (a) Service to members shall be scheduled at the convenience of the Cooperative and be compatible with work schedules and available personnel.
    - (b) It shall be ascertained that such service request is not satisfactorily or readily available from a reasonable commercial source.
    - (c) It shall be determined, before work begins, that the applicant understands fully the charges as herein specified under this policy.
    - (d) In all instances electrical repair, equipment and/or wiring installations on transformer poles shall be made by authorized personnel of the Cooperative.

### III. PROVISIONS

- A. Charges for services rendered shall be as follows:
  - 1. Labor charges shall be at the rate provided in Operating Procedure No. 804, Charges for Outside Work, per man hour for all labor performed on member premises with a minimum charge of one hour.
  - 2. Material charges shall be at cost, plus reasonable freight and handling expenses.
  - 3. Equipment and mileage charges shall be at the rate determined in Operating Procedure No. 801, Charges for Outside Work.

### IV. RESPONSIBILITY

The General Manager and department heads shall be responsible for the administration of this policy.

Attested: s Julie Russell

Secretary

Previous Review Date:	July 26, 2011
Revised Effective Date:	July 27, 2021

